

North American Power and Gas, LLC
Electric Generation Supplier Contract Summary

Electric Generation Supplier Information	North American Power & Gas, LLC (NAP) 888.313.9086 www.napower.com NAP sets and is responsible for the generation supply prices and charges that you pay.
Price Structure	STANDARD FIXED RATE. Rate excludes state and local taxes, utility distribution charges and any applicable fees/charges. After the Fixed Price Period, the price will automatically change to a Monthly Variable Rate, which will be posted on the Customer's monthly bills from the Customer's Local Utility. There is no cap on the Customer's Variable Rate. The Variable Rates may increase or decrease at NAP's sole discretion. The Variable Rate will be determined by NAP based on business and market conditions including, but not limited to, the costs incurred by NAP to procure electricity to serve your account, transportation costs, balancing fees, storage charges, administrative costs, costs to acquire, marketing costs, profit, applicable taxes, and other business and market considerations. Customer's monthly Variable Rate may be higher or lower than the price offered in the initial or any prior month.
Generation/Supply Price	6.99¢ per kWh until your first meter read date in December 2018.
Statement Regarding Savings	Supply prices do not guarantee savings.
Deposit Requirements	None.
Incentives	Understandabill is a new home energy report delivered via email that provides insights into how your home uses energy and what you can do to use less based on the completion of an individual customer survey and available data points on your home. Conditions apply, please see the FAQs at www.napower.com/understandabill for full details.
Contract Start Date	Customer start date is based on when the Local Utility deems the switch effective.
Contract Term/Length	The Fixed Price Period of will end on Customers' first meter read date in December 2018.
Cancellation/Early Termination Fees	If Customer terminates this Agreement during the Fixed Price Period NAP will have the right to charge you an early termination cost recovery fee. Such fee will be \$10.00 per each month remaining in the Fixed Price Period.
Renewal Terms	Upon completion of the Fixed Price Period, this Agreement will automatically continue at the Variable Rate on a month-to-month basis at the same terms, until it is cancelled either by you or NAP in accordance with the terms of this Agreement. NAP will send two separate written notices to you prior to the expiration of the Fixed Price Period. The first notice will be provided between 45 to 60 days prior to the expiration of the Fixed Price Period and the second notice will be sent at least 30 days prior to the expiration of the Fixed Price Period. There are no early termination fees if the Customer cancels after continuing onto NAP's Variable Rate.
Electric Distribution Company Information	West Penn Power Customer's Local Utility is responsible for distribution charges, as well as handling any emergencies and/or outages.