

Electricity Facts Label (EFL)
 REP Certified Name: NA Power, LLC
 REP Business Name: North American Power and Gas, LLC
 CenterPoint – Residential Service Class
 Product: 100% Renewable – FIXED

Electricity Price	Average Monthly Use	500 kWh	1,000 kWh	2,000 kWh
	Average Price per kWh	11.8¢	11.3¢	11.0¢
<p>The average price per kWh listed above reflects all TDSP recurring charges excluding state and local taxes and reimbursement for the miscellaneous gross tax receipt to the customer. Your TDSP charges may vary and will be charged as pass-through.</p> <p><i><u>This price disclosure includes the following:</u></i></p> <p><i>Energy Charge: 6.4¢ per kWh</i></p> <p><i>Base Charge: \$9.95 per month</i></p> <p><i>TDSP Delivery Charge: 4.3271¢ per kWh</i></p> <p><i>TDSP Customer Charge: \$5.47 per month</i></p> <p>You may be subject to a special charge for underground service or similar charge that is applicable in part to the local TDSP service area, any such charge is not included in the total average price for electric service. You can determine the price and applicability of any special charge by visiting your TDSP at www.centerpointenergy.com.</p>				
Other Key Terms and Questions	<p>This EFL is only valid for customers starting service within 90 days of sign up. If your enrollment is delayed we will contact you with a new EFL. See our Terms of Service for full listing of fees, policies and other terms.</p>			
Disclosure Chart	Type of product	Fixed Rate		
	Contract Term	12 billing cycles at a Fixed Rate; thereafter, unless you cancel the Agreement by notifying NAP, the Agreement will automatically renew on a month-to-month Variable Rate.		
	Do I have a termination Fee or any fees associated with terminating service?	Yes, an early termination fee of \$150.00 will be charged, except for Customer's change in location, renewal, or within 14 days of expiration.		
	Can my price change during contract period?	Yes		

Disclosure Chart Cont.

<p>If my price can change, how will it change and by how much?</p>	<p>The Fixed Rate applied in the first billing cycle may be different than the price in the EFL if there are changes in the TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside of our control. The month-to-month Variable Rate will be determined by NAP for each month at its sole discretion based on business and market conditions including, but not limited to, the costs incurred by NAP to procure energy to serve your account, transportation costs, balancing fees, capacity charges, line losses, ancillary service fees, alternative and renewable energy requirements, storage charges, administrative costs, costs to acquire, marketing costs, profit, applicable taxes, and other business and market considerations.</p>
<p>What other fees may I be charged?</p>	<p>Please see the Pricing and Fees section of your Terms of Service for information on recurring and any non-recurring fees. You must also pay non-recurring fees assessed by NAP or the TDSP. These fees include, but are not limited to: our disconnect request fee of \$50.00, and a disconnect notice fee of \$10.00 per notice, as well as service connection, disconnection or reconnection charges from your TDSP.</p>
<p>Is this a pre-pay or pay in advance product?</p>	<p>No</p>
<p>Does the REP purchase excess distributed renewable generation?</p>	<p>No</p>
<p>Renewable content</p>	<p>100% Renewable</p>
<p>The statewide average for renewable content is:</p>	<p>16.5%</p>